



Alomo Cleaning Services

Laurel, MD | Open 24/7

Phone: (240) 786-1835 | Email: info@alomocleaningservices.com

Website: www.alomocleaningservices.com

Serving Prince George's, Anne Arundel & Howard Counties (MD), Washington, DC, and Northern Virginia (incl. Woodbridge)

SERVICE AGREEMENT

This Service Agreement ("Agreement") is entered into between Alomo Cleaning Services ("Service Provider") and the client ("Client") named below. This Agreement outlines the terms and conditions under which cleaning services will be provided.

1. Service Details

Client Name: _____

Service Address: _____

Client Phone: _____ Client Email: _____

Type of Cleaning: ☐ Standard ☐ Deep Clean ☐ Move-In/Move-Out ☐ Office ☐ Other: _____

Date(s) of Service: _____ Time: _____

Frequency: ☐ One-time ☐ Weekly ☐ Biweekly ☐ Monthly

2. Scope of Work

The Service Provider agrees to perform the cleaning tasks discussed and itemized in the booking confirmation. Any additional services requested will be billed separately unless otherwise agreed upon in writing.

3. Payment

Total Fee: \$ _____

Payment is due upon completion of service unless prepaid or otherwise arranged.

Accepted methods: electronic payment (e.g., PayPal, Apple Pay, Cash App, Venmo), bank transfer, and credit card.

4. Cancellations & Rescheduling

Cancellations must be made at least 24 hours in advance to avoid a cancellation fee of \$75. Rescheduling is subject to availability. To cancel or reschedule, call (240) 786-1835 or email info@alomocleaningservices.com.

5. Access to Property

The Client agrees to provide safe, timely access to the premises. If access is not available at the time of arrival, a lockout fee may be charged.

6. Liability & Damages

Alomo Cleaning Services is insured and bonded. Any damage caused by our team will be assessed and addressed promptly. Pre-existing damage or wear is not covered.

7. Satisfaction Guarantee

If you are not satisfied with the service, please notify us within 24 hours. We will return for a re-clean free of charge. Refunds are not issued unless a re-clean cannot resolve the issue.

8. Agreement

By signing below, the Client acknowledges and agrees to the terms outlined above.

Client Signature

Date

Client Printed Name

Alomo Cleaning Services Representative

Date